

# Our Rates

The Right Ticketing Solution for each Event

## Basic Rate

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If you are exclusively offering free ticket events for your attendees, you do not have to pay any fees to use the XING TicketingManager



## Business Rate

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For new customers paid events are charged with EUR 0.99 per registered attendee plus 3.9% of the ticket price (1.4% fee per registration + 2.5% fee for payment processing). The fees only apply if there are real registrations for your event.

## Professional Rate

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If you are organising large and complex events such as conferences and trade fairs, we will be happy to offer you a personal consultation and to provide you with a customised quote.



VAT may be applied to all prices

In case of questions about our services, call us free of charge at 0800 612 15 22 from within Great Britain and at +49 8955 273 58 13 from all other countries.

Find more information on [www.xing-events.com](http://www.xing-events.com).

# Pricing Information and Additional Services

Prices per Registration	€	£	CHF	US \$	Other Currencies *
Fee per Attendee (plus 3.9% of the ticket price: 1.4% fee per attendee + 2.5% fee for payment processing)	€ 0.99	£ 0.89	CHF 1.19	\$ 0.99	Price upon request

Printed tickets	€	£	CHF	US \$	Other Currencies *
Printed tickets via mail – Germany (per order)	€ 3.90	—	CHF 4.50	—	Price upon request
Printed tickets via mail – EU (per order)	€ 4.90	£ 4.20	CHF 7.90	—	Price upon request

There are no shipping costs for electronic tickets and registration confirmations. The buyer pays the shipping costs for printed tickets.

Cancellations	€	£	CHF	US \$	Other Currencies *
Event cancellation, cancellation of all attendees (per order)	€ 2.50	£ 2.15	CHF 4.00	\$ 3.50	Price upon request
Cancellation by attendees (e.g. return debit note, chargeback)	€ 5.00	£ 4.30	CHF 8.00	\$ 7.00	Price upon request

The fees charged by XING Events during ticket purchase will also apply to cancelled tickets as the ticketing service was provided in full. Any shipping costs incurred for printed tickets will be passed on to the organiser in case of an event cancellation.

Email campaigns	€	£	CHF	US \$	Other Currencies *
Up to 12,000 sent emails per month					free
Starting from 12,001 sent emails per month (per email)	€ 0.01	£ 0.01	CHF 0.02	\$ 0.02	Price upon request

VAT may be applied to all prices.

\* Australian Dollar, Baht, Brazilian Real, Chinese Renminbi/Yuan, Danish Krone, Hong Kong Dollar, Indian Rupee, Indonesian Rupiah, Israeli Shekel, Canadian Dollar, Qatari Riyal, Malaysian Ringgit, New Zealand Dollar, Norwegian Krone, Romanian Leu, Swedish Krona, Singapore Dollar, South African Rand, South Korean Won, Taiwan Dollar, Czech Koruna, Hungarian Forint, Yen, Zloty

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